

**AGENDA FOR LTF x CHARG HOUSING ASSOCIATION TENANT CONFERENCE**

1. **TIME FOR ARRIVALS** [10-10:05]
2. **WELCOME** [10:05-10:20]
  - a. Introductions from LTF and CHARG
  - b. Overview of conference.
3. **WHAT DOES THE SOCIAL HOUSING WHITE PAPER MEAN FOR HOUSING ASSOCIATION TENANTS?** [10:20-10:30]

Presentation by Robert Taylor, CHARG
4. **HOW DO LOCAL AUTHORITIES INTERACT WITH AND/OR SEEK TO INFLUENCE HOUSING ASSOCIATIONS AT THE LOCAL LEVEL?** [10:30-10:40]

Presentation by Andrea Radice, CHARG
5. **Q&A SESSION** [10:40-10:55]
6. **BREAK** [10:55-11:05]
7. **WORKSHOP 1: HOLDING LANDLORDS TO ACCOUNT** [11:05-12:05]
  - a. Workshop overview [5 minutes]
  - b. Breakout rooms [40 minutes]: Attendees will produce six key points for tenant guidance to landlords. One member of the group will take note of these ideas to share with LTF workers. Facilitators will also record the breakout rooms for the purpose of notetaking and a follow-up report exclusively. Topics for discussion:
    - i. What information about holding landlords accountable do you need?
    - ii. What information do you need from your landlords in order to hold them to account?
    - iii. What does your landlord's complaint process look like, and how could it better meet tenants' needs?
    - iv. How have you successfully held – or how might you better hold – your landlords to account?
  - c. Sharing back [15 minutes]
8. **BREAK** [12:05-12:20]
9. **WORKSHOP 2: STRENGTHENING HA TRAs AND BUILDING HA TRA NETWORKS** [12:20-1:05]
  - a. Introduction [15 minutes]: Robert Taylor from Camden Housing Association Resident's Group (CHARG) will speak about borough-wide HA tenant organising in Camden.
  - b. Overview of workshops and transition to breakout rooms [5 minutes]
  - c. Breakout rooms [40 minutes]: Tenants will discuss strategies for strengthening existing TRA structures and supporting the development of new ones, connecting with other HA TRAs to support stronger grassroots HA tenant voice.
10. **CLOSE** [1:05-1:20]